

**ADJUDICATION & REVIEW  
COMMITTEE**

**30 JANUARY 2014**

**Subject Heading:**

Children, Adults & Housing: Learning & Achievement  
Complaints Report 2012/13

**CMT Lead:**

Joy Hollister

**Report Author and contact details:**

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**Policy context:**

Service Quality and Customer Service

**SUMMARY**

This report is for information and refers to the report presented to Children & Learning Overview & Scrutiny Committee on the 5 December 2013, which is attached.

**RECOMMENDATIONS**

The Committee to note the report

**REPORT DETAIL**

Please see attached report

**IMPLICATIONS AND RISKS**

**Financial implications and risks:**

None associated with this cover report

**Legal implications and risks:**

None associated with this cover report

**Human Resources implications and risks:**

None associated with this cover report

**Equalities implications and risks:**

None associated with this cover report

**BACKGROUND PAPERS**

None